

Redressal of Complaints received during		2015-2016										
Name of the Mutual Fund		PPFAS Mutual Fund										
Total Number of Folios		6983										
Complaint code	Type of complaint#	(a) No. of complaints pending at the beginning of the year	(b) No of complaints received during the year	Action on (a) and (b)								
				Resolved				Non Actionable*	Pending			
				Within 30 days	30-60 days	60-180 days	Beyond 180 days		0-3 months	3-6 months	6-9 months	9-12 months
I A	Non receipt of Dividend on Units	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
I B	Interest on delayed payment of Dividend	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
I C	Non receipt of Redemption Proceeds	Nil	Nil	Nil	Nil	Nil	Nil	Nil	Nil	Nil	Nil	Nil
I D	Interest on delayed payment of Redemption	Nil	Nil	Nil	Nil	Nil	Nil	Nil	Nil	Nil	Nil	Nil
II A	Non receipt of Statement of Account/Unit Certificate	Nil	10	10	Nil	Nil	Nil	Nil	Nil	Nil	Nil	Nil
II B	Discrepancy in Statement of Account	Nil	12	12	Nil	Nil	Nil	Nil	Nil	Nil	Nil	Nil
II C	Data corrections in Investor details	Nil	Nil	Nil	Nil	Nil	Nil	Nil	Nil	Nil	Nil	Nil
II D	Non receipt of Annual Report/Abridged Summary	Nil	Nil	Nil	Nil	Nil	Nil	Nil	Nil	Nil	Nil	Nil
III A	Wrong switch between Schemes	Nil	Nil	Nil	Nil	Nil	Nil	Nil	Nil	Nil	Nil	Nil
III B	Unauthorized switch between Schemes	Nil	Nil	Nil	Nil	Nil	Nil	Nil	Nil	Nil	Nil	Nil
III C	Deviation from Scheme attributes	Nil	Nil	Nil	Nil	Nil	Nil	Nil	Nil	Nil	Nil	Nil
III D	Wrong or excess charges/load	Nil	Nil	Nil	Nil	Nil	Nil	Nil	Nil	Nil	Nil	Nil
III E	Non updation of changes viz. address, PAN, bank details, nomination, etc	Nil	6	6	Nil	Nil	Nil	Nil	Nil	Nil	Nil	Nil
IV	Others **	Nil	124	124	Nil	Nil	Nil	Nil	Nil	Nil	Nil	Nil

including against its authorized persons/ distributors/ employees. etc.